

The purpose of this workshop is expose you to a systematic approach that will help your organization optimize its underlying processes to achieve more efficient results.

## You will learn how to:

- Clarify the scope of your current process or create a scope for a new process
- Gain an objective view of your current process with the goal of fine-tuning practices in place or develop new ones to help reach organizational objectives.
- Identify bottlenecks and explore alternative routing in the process.
- Develop a high-level visual snapshot of your process.
- Lean how to engage other key team members to improve the process or help build one.
- Identify metric tools to track implementation and improvement.